

## **General obligations of Turisticna agencija HIKEANDBIKE, Gregor Šilc s.p. or Hike&Bike Slovenia (HBS) for activities**

- We expect participants to be reasonably mentally and physically fit, not under influence of alcohol or any other drugs or medicines.
- We have the right to cancel the tour if the number of participants is less than the minimum.
- HBS advises against participation in activities to pregnant women, persons with serious health problems or injuries.
- HBS reserves the right to cancel or drop the activity in the case of bad weather or other circumstances. If HBS cancels the trip you are entitled to full refund of your reservation.
- We do not grant refund in case the trip duration was reduced due to the participants lack of physical condition.
- Sport activity lasts from the starting point of the tour (when the participant meets with the guide) and ends when he arrives to the finish point of the tour. HBS takes no responsibility for injuries, occurred outside the course of the trip.
- HBS takes no responsibility for injuries, caused in opposition to these general obligations or in the case the participant neglects to follow the guide`s instructions.
- Persons with asthma or with other health problems, must inform the guide or the authorized employee of the HBS before the start of the activity.
- Any injury that events during the trip, should be reported immediately to the guide or the authorized employee of HBS. HBS will not consider injuries, reported at a later stage.
- HBS takes digital photos of participants during the trip and therefore reserves the right to use the photos for internal and promotional purposes. Photos, made by HBS are property of HBS.
- HBS takes no responsibility for lost, stolen or damaged personal items.
- Reservation can be made by phone and/or e-mail.
- A deposit of 20% of the total invoice must be completed to confirm a reservation.
- If participants without prior notice do not appear, they are not entitled to any refund.
- Prices are in euro and per person. Prices include VAT. HBS reserves the right to change prices without warning.
- HBS reserves the right to change the general obligations at any time and in any manner for any reason and without warning.
- Personal data protection: All personal data of our participants are used and saved strictly in accordance to law – Zakon o varstvu osebnih podatkov (Ur. l. RS, št. 94/2007-UPB-1, ZVOP-1).

## **General obligations of Turisticna agencija HIKEANDBIKE, Gregor Šilc s.p. or Hike&Bike Slovenia (HBS) for accommodation and packages & deals**

### **RESERVATIONS**

All reservations must be made in written form by email. By confirming a reservation, the customer confirms that he/she is aware of the Terms and Conditions of HBS and fully comprehends and accepts these terms.

To guarantee the reservation a 20% deposit is required. For bookings made within 14 days of arrival, full payment is required. The customer is obligated to provide any information required for the reservation process.

### **BOOKING CONFIRMATION**

Upon receiving a booking, we will send you written confirmation. With written confirmation we guarantee all services as per our program.

### **PAYMENT**

A 20 % deposit is required at booking. The remaining 80% must be received at least 14 days before arrival. HBS has the right to cancel a reservation in case the payment has not been received within the agreed terms. Payment can be made via bank transfer.

### **CLIENT OBLIGATIONS**

All HBS clients must have valid travel documentation. Respect and abide by all customs and foreign exchange regulations of the destination country. Respect and abide by all customs and foreign exchange regulations as well as the laws and other regulations of the Republic of Slovenia as well as other countries through which he/she passes through or resides in.

Inquire whether or not he/she requires a visa for the destination country as well as neighboring countries. In the event the client is unable to continue the trip as a result of being in direct violation of these regulations, the traveler is responsible for all related expenses.

Abide by the house rules of the accommodation unit as well as cooperate with the service provider in a well – intentioned manner. Present the service provider in the document proving paid service (voucher received via e-mail or fax).

### **TRAVEL INSURANCE**

HBS advise guests to arrange travel insurance covering the costs of accidents or death, treatment of illnesses, transport home and loss or damage of luggage and similar.

### **OFFERS**

HBS ensures services according to the information published and valid at the time of the confirmation of reservation, and according to the description and travel period in accordance with confirmed reservations except in circumstances beyond HBS's control such as illness of the service provider or his/her immediate family, outstanding circumstances which cannot be foreseen nor eliminated (natural disasters such as earthquakes, floods, sanitary disruptions,

fires, droughts, wars, strike, terrorist actions and limitations issued by the government mobilization, country exit ban).

## RESERVATION CHANGES

Every change in the reservation has to be previously confirmed and agreed with HBS.

## CANCELLATIONS

In the event the client wishes to change or cancel a confirmed reservation he/she must do so in writing (via e-mail). Changes or cancellations by telephone are not permitted and will not be accepted. In the event that the client should request to make a change or cancel a confirmed reservation, the date on which the written cancellation is received, during regular HBS's working hours, will represent the basis for the cost calculation. If the written cancellation is received outside regular HBS's working hours, the cancellation date which will represent the ground for calculating cancellation costs will be the following working day of HBS.

The cancellation charges will be calculated as follows:

More than 30 days before arrival date, 10% of the total amount, but not less than 20 €

29-21 days before arrival date, 20% of the total amount

20-14 days before arrival date, 30% of the total amount

13-10 days before arrival date, 50% of the total amount

9-4 days before arrival date, 80% of the total amount

3-0 days before arrival date, 100% of the total amount

In the case of no-show, all reserved services will be charged.

## COMPLAINTS

Each customer – reservation holder has a right to file a complaint if the paid services was not provided. If the services provided are not satisfactory, the customer is required to immediately notify HBS about the inadequate service and file a complaint on the day of his/her arrival at the location of the service provider and to inform HBS by email at [grega@hikeandbike.si](mailto:grega@hikeandbike.si) or by phone at +386 31 374 660 (customer service working hours). The customer is obligated to cooperate with HBS's representative as well as with the service provider in a well-intentioned manner so that the cause of the complaint can be resolved.

If upon arrival the customer is not satisfied with the state of the accommodation and leaves the accommodation on his own initiative and finds another accommodation without giving HBS a chance to resolve the issue, correct the cause of the discontent, or find other accommodation for the client, the client does not have a right to request a refund or make a claim for compensation, regardless of the fact that his/her reasons were justified or not.

The client should accept the proposed solution which corresponds with the service rendered on the spot, HBS will not take additional complaints into consideration or respond to them.

If the problem is not resolved on the spot following an intervention, the client is obligated to submit a written complaint along with supporting documents as well as any photographs to support the complaint to the agency by e-mail at [grega@hikeandbike.si](mailto:grega@hikeandbike.si), not later than 60 days following the return of the client from his/her trip. HBS shall only take into consideration fully documented complaints which are received within the 60-day deadline.

HBS is obligated to make a written solution to the complaint within 8 days of receipt of the written complaint. HBS can postpone the deadline in order to collect the evidence and check the claim quotes with the service provider but not for more than 8 days. HBS will take into consideration only those claims whose cause could not be resolved on the spot.

HBS can not be held responsible for climate conditions, nor for other similar situations and events which can result in the dissatisfaction of clients and are not a direct result of the accommodation unit or activity provided (for example, bad weather, improperly maintained beaches, crowds, lost or stolen property and such).

If the customer decides to book the special LAST MINUTE deal, then he accepts all risks of such travel. These journeys include the uncertainty of the facts upon which the agency can not influence, and the customer primarily due to the price accepted such a trip and therefore has no right of complaint to the agency.

#### RIGHT TO CHANGES AND CANCELLATIONS

HBS reserves the right to make changes of reservations in the event of circumstances which cannot be predicted, avoided or eliminated. A reserved accommodation unit can only be changed with prior notification to the traveler for an accommodation unit of the same category or of a higher category and at the price at which the client confirmed the reservation. If the replacement accommodation is only possible in a higher-category unit where the price is 15% higher than the price of the paid reservation, HBS reserves the right to charge the client for the difference in agreement with the client. In the event a replacement accommodation unit cannot be arranged, HBS reserves the right to cancel the reservation and notify the client prior to the beginning of the service and guarantees a full refund of the paid amount. If HBS cancels a reservation, the traveler is not entitled to any compensation from HBS and HBS is only obligated to refund the amount paid to HBS's account. If an adequate replacement unit is not available on the day of the commencement of the service, HBS will make an effort to provide the client with information on possible alternative arrangements.

#### PERSONAL INFORMATION

The client provides personal information of his/her own free will. Personal information is required for processing requested services. The same information shall be used for intercommunication. HBS is under obligation that the personal information about the client will not be taken out of the country or given to a third party except for the purpose of carrying out requested services. The personal information will be kept in a database in accordance with the Management's decision on the method used for collecting, processing and securing personal information. With the acceptance of these General Terms, the client gives permission for his/her personal information to be used for promotional offers of the Agency.

#### LIABILITY

HBS will not accept any responsibility in the event of delay or changes in schedules, defaults or over bookings of hotels, sickness, death, weather changes & conditions, strikes, war, political instability, quarantine and other causes beyond our control. We reserve the right to vary itineraries in order to improve the itinerary, to the customers enjoyment and advantage.

## **GDPR Privacy Policy**

We are very delighted that you have shown interest in our enterprise. Data protection is of a particularly high priority for the management of the Turisticna agencija HIKEANDBIKE, Gregor Silc s.p.. The use of the Internet pages of the Turisticna agencija HIKEANDBIKE, Gregor Silc s.p. is possible without any indication of personal data; however, if a data subject wants to use special enterprise services via our website, processing of personal data could become necessary. If the processing of personal data is necessary and there is no statutory basis for such processing, we generally obtain consent from the data subject.

The processing of personal data, such as the name, address, e-mail address, or telephone number of a data subject shall always be in line with the General Data Protection Regulation (GDPR), and in accordance with the country-specific data protection regulations applicable to the Turisticna agencija HIKEANDBIKE, Gregor Silc s.p.. By means of this data protection declaration, our enterprise would like to inform the general public of the nature, scope, and purpose of the personal data we collect, use and process. Furthermore, data subjects are informed, by means of this data protection declaration, of the rights to which they are entitled.

As the controller, the Turisticna agencija HIKEANDBIKE, Gregor Silc s.p. has implemented numerous technical and organizational measures to ensure the most complete protection of personal data processed through this website. However, Internet-based data transmissions may in principle have security gaps, so absolute protection may not be guaranteed. For this reason, every data subject is free to transfer personal data to us via alternative means, e.g. by telephone.

### **1. Definitions**

The data protection declaration of the Turisticna agencija HIKEANDBIKE, Gregor Silc s.p. is based on the terms used by the European legislator for the adoption of the General Data Protection Regulation (GDPR). Our data protection declaration should be legible and understandable for the general public, as well as our customers and business partners. To ensure this, we would like to first explain the terminology used.

In this data protection declaration, we use, inter alia, the following terms:

a) Personal data

Personal data means any information relating to an identified or identifiable natural person (“data subject”). An identifiable natural person is one who can be identified, directly or indirectly, in particular by reference to an identifier such as a name, an identification number, location data, an online identifier or to one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of that natural person.

b) Data subject

Data subject is any identified or identifiable natural person, whose personal data is processed by the controller responsible for the processing.

c) Processing

Processing is any operation or set of operations which is performed on personal data or on sets of personal data, whether or not by automated means, such as collection, recording, organisation, structuring, storage, adaptation or alteration, retrieval, consultation, use, disclosure by transmission, dissemination or otherwise making available, alignment or combination, restriction, erasure or destruction.

d) Restriction of processing

Restriction of processing is the marking of stored personal data with the aim of limiting their processing in the future.

e) Profiling

Profiling means any form of automated processing of personal data consisting of the use of personal data to evaluate certain personal aspects relating to a natural person, in particular to analyse or predict aspects concerning that natural person's performance at work, economic situation, health, personal preferences, interests, reliability, behaviour, location or movements.

f) Pseudonymisation

Pseudonymisation is the processing of personal data in such a manner that the personal data can no longer be attributed to a specific data subject without the use of additional information, provided that such additional information is kept separately and is subject to technical and organisational measures to ensure that the personal data are not attributed to an identified or identifiable natural person.

g) Controller or controller responsible for the processing

Controller or controller responsible for the processing is the natural or legal person, public authority, agency or other body which, alone or jointly with others, determines the purposes and means of the processing of personal data; where the purposes and means of such processing are determined by Union or Member State law, the controller or the specific criteria for its nomination may be provided for by Union or Member State law.

h) Processor

Processor is a natural or legal person, public authority, agency or other body which processes personal data on behalf of the controller.

i) Recipient

Recipient is a natural or legal person, public authority, agency or another body, to which the personal data are disclosed, whether a third party or not. However, public authorities which may receive personal data in the framework of a particular inquiry in accordance with Union or Member State law shall not be regarded as recipients; the processing of those data by those public authorities shall be in compliance with the applicable data protection rules according to the purposes of the processing.

j) Third party

Third party is a natural or legal person, public authority, agency or body other than the data subject, controller, processor and persons who, under the direct authority of the controller or processor, are authorised to process personal data.

k) Consent

Consent of the data subject is any freely given, specific, informed and unambiguous indication of the data subject's wishes by which he or she, by a statement or by a clear affirmative action, signifies agreement to the processing of personal data relating to him or her.

## 2. Name and Address of the controller

Controller for the purposes of the General Data Protection Regulation (GDPR), other data protection laws applicable in Member states of the European Union and other provisions related to data protection is:

Turisticna agencija HIKEANDBIKE, Gregor Silc s.p.

Stara Fuzina 117

4265 Bohinjsko jezero

Slovenia

Phone: +38631374660

Email: [grega@hikeandbike.si](mailto:grega@hikeandbike.si)

Website: [www.hikeandbike.si](http://www.hikeandbike.si)

### 3. Cookies

The Internet pages of the Turisticna agencija HIKEANDBIKE, Gregor Silc s.p. use cookies.

Cookies are text files that are stored in a computer system via an Internet browser.

Many Internet sites and servers use cookies. Many cookies contain a so-called cookie ID. A cookie ID is a unique identifier of the cookie. It consists of a character string through which Internet pages and servers can be assigned to the specific Internet browser in which the cookie was stored. This allows visited Internet sites and servers to differentiate the individual browser of the data subject from other Internet browsers that contain other cookies. A specific Internet browser can be recognized and identified using the unique cookie ID.

Through the use of cookies, the Turisticna agencija HIKEANDBIKE, Gregor Silc s.p. can provide the users of this website with more user-friendly services that would not be possible without the cookie setting.

By means of a cookie, the information and offers on our website can be optimized with the user in mind. Cookies allow us, as previously mentioned, to recognize our website users. The purpose of this recognition is to make it easier for users to utilize our website. The website user that uses cookies, e.g. does not have to enter access data each time the website is accessed, because this is taken over by the website, and the cookie is thus stored on the user's computer system. Another example is the cookie of a shopping cart in an online shop. The online store remembers the articles that a customer has placed in the virtual shopping cart via a cookie.

The data subject may, at any time, prevent the setting of cookies through our website by means of a corresponding setting of the Internet browser used, and may thus permanently deny the setting of cookies. Furthermore, already set cookies may be deleted at any time via an Internet browser or other software programs. This is possible in all popular Internet browsers. If the data

subject deactivates the setting of cookies in the Internet browser used, not all functions of our website may be entirely usable.

#### 4. Collection of general data and information

The website of the Turisticna agencija HIKEANDBIKE, Gregor Silc s.p. collects a series of general data and information when a data subject or automated system calls up the website. This general data and information are stored in the server log files. Collected may be (1) the browser types and versions used, (2) the operating system used by the accessing system, (3) the website from which an accessing system reaches our website (so-called referrers), (4) the sub-websites, (5) the date and time of access to the Internet site, (6) an Internet protocol address (IP address), (7) the Internet service provider of the accessing system, and (8) any other similar data and information that may be used in the event of attacks on our information technology systems.

When using these general data and information, the Turisticna agencija HIKEANDBIKE, Gregor Silc s.p. does not draw any conclusions about the data subject. Rather, this information is needed to (1) deliver the content of our website correctly, (2) optimize the content of our website as well as its advertisement, (3) ensure the long-term viability of our information technology systems and website technology, and (4) provide law enforcement authorities with the information necessary for criminal prosecution in case of a cyber-attack. Therefore, the Turisticna agencija HIKEANDBIKE, Gregor Silc s.p. analyzes anonymously collected data and information statistically, with the aim of increasing the data protection and data security of our enterprise, and to ensure an optimal level of protection for the personal data we process. The anonymous data of the server log files are stored separately from all personal data provided by a data subject.

## 5. Registration on our website

The data subject has the possibility to register on the website of the controller with the indication of personal data. Which personal data are transmitted to the controller is determined by the respective input mask used for the registration. The personal data entered by the data subject are collected and stored exclusively for internal use by the controller, and for his own purposes. The controller may request transfer to one or more processors (e.g. a parcel service) that also uses personal data for an internal purpose which is attributable to the controller.

By registering on the website of the controller, the IP address—assigned by the Internet service provider (ISP) and used by the data subject—date, and time of the registration are also stored. The storage of this data takes place against the background that this is the only way to prevent the misuse of our services, and, if necessary, to make it possible to investigate committed offenses. Insofar, the storage of this data is necessary to secure the controller. This data is not passed on to third parties unless there is a statutory obligation to pass on the data, or if the transfer serves the aim of criminal prosecution.

The registration of the data subject, with the voluntary indication of personal data, is intended to enable the controller to offer the data subject contents or services that may only be offered to registered users due to the nature of the matter in question. Registered persons are free to change the personal data specified during the registration at any time, or to have them completely deleted from the data stock of the controller.

The data controller shall, at any time, provide information upon request to each data subject as to what personal data are stored about the data subject. In addition, the data controller shall correct or erase personal data at the request or indication of the data subject, insofar as there

are no statutory storage obligations. The entirety of the controller's employees are available to the data subject in this respect as contact persons.

## 6. Subscription to our newsletters

On the website of the Turisticna agencija HIKEANDBIKE, Gregor Silc s.p., users are given the opportunity to subscribe to our enterprise's newsletter. The input mask used for this purpose determines what personal data are transmitted, as well as when the newsletter is ordered from the controller.

The Turisticna agencija HIKEANDBIKE, Gregor Silc s.p. informs its customers and business partners regularly by means of a newsletter about enterprise offers. The enterprise's newsletter may only be received by the data subject if (1) the data subject has a valid e-mail address and (2) the data subject registers for the newsletter shipping. A confirmation e-mail will be sent to the e-mail address registered by a data subject for the first time for newsletter shipping, for legal reasons, in the double opt-in procedure. This confirmation e-mail is used to prove whether the owner of the e-mail address as the data subject is authorized to receive the newsletter.

During the registration for the newsletter, we also store the IP address of the computer system assigned by the Internet service provider (ISP) and used by the data subject at the time of the registration, as well as the date and time of the registration. The collection of this data is necessary in order to understand the (possible) misuse of the e-mail address of a data subject at a later date, and it therefore serves the aim of the legal protection of the controller.

The personal data collected as part of a registration for the newsletter will only be used to send our newsletter. In addition, subscribers to the newsletter may be informed by e-mail, as long as this is necessary for the operation of the newsletter service or a registration in question, as this could be the case in the event of modifications to the newsletter offer, or in the event of a

change in technical circumstances. There will be no transfer of personal data collected by the newsletter service to third parties. The subscription to our newsletter may be terminated by the data subject at any time. The consent to the storage of personal data, which the data subject has given for shipping the newsletter, may be revoked at any time. For the purpose of revocation of consent, a corresponding link is found in each newsletter. It is also possible to unsubscribe from the newsletter at any time directly on the website of the controller, or to communicate this to the controller in a different way.

## 7. Newsletter-Tracking

The newsletter of the Turisticna agencija HIKEANDBIKE, Gregor Silc s.p. contains so-called tracking pixels. A tracking pixel is a miniature graphic embedded in such e-mails, which are sent in HTML format to enable log file recording and analysis. This allows a statistical analysis of the success or failure of online marketing campaigns. Based on the embedded tracking pixel, the Turisticna agencija HIKEANDBIKE, Gregor Silc s.p. may see if and when an e-mail was opened by a data subject, and which links in the e-mail were called up by data subjects.

Such personal data collected in the tracking pixels contained in the newsletters are stored and analyzed by the controller in order to optimize the shipping of the newsletter, as well as to adapt the content of future newsletters even better to the interests of the data subject. These personal data will not be passed on to third parties. Data subjects are at any time entitled to revoke the respective separate declaration of consent issued by means of the double-opt-in procedure. After a revocation, these personal data will be deleted by the controller. The Turisticna agencija HIKEANDBIKE, Gregor Silc s.p. automatically regards a withdrawal from the receipt of the newsletter as a revocation.

## 8. Contact possibility via the website

The website of the Turisticna agencija HIKEANDBIKE, Gregor Silc s.p. contains information that enables a quick electronic contact to our enterprise, as well as direct communication with us, which also includes a general address of the so-called electronic mail (e-mail address). If a data subject contacts the controller by e-mail or via a contact form, the personal data transmitted by the data subject are automatically stored. Such personal data transmitted on a voluntary basis by a data subject to the data controller are stored for the purpose of processing or contacting the data subject. There is no transfer of this personal data to third parties.

#### 9. Comments function in the blog on the website

The Turisticna agencija HIKEANDBIKE, Gregor Silc s.p. offers users the possibility to leave individual comments on individual blog contributions on a blog, which is on the website of the controller. A blog is a web-based, publicly-accessible portal, through which one or more people called bloggers or web-bloggers may post articles or write down thoughts in so-called blogposts. Blogposts may usually be commented by third parties.

If a data subject leaves a comment on the blog published on this website, the comments made by the data subject are also stored and published, as well as information on the date of the commentary and on the user's (pseudonym) chosen by the data subject. In addition, the IP address assigned by the Internet service provider (ISP) to the data subject is also logged. This storage of the IP address takes place for security reasons, and in case the data subject violates the rights of third parties, or posts illegal content through a given comment. The storage of these personal data is, therefore, in the own interest of the data controller, so that he can exculpate in the event of an infringement. This collected personal data will not be passed to third parties, unless such a transfer is required by law or serves the aim of the defense of the data controller.

#### 10. Subscription to comments in the blog on the website

The comments made in the blog of the Turisticna agencija HIKEANDBIKE, Gregor Silc s.p. may be subscribed to by third parties. In particular, there is the possibility that a commenter subscribes to the comments following his comments on a particular blog post.

If a data subject decides to subscribe to the option, the controller will send an automatic confirmation e-mail to check the double opt-in procedure as to whether the owner of the specified e-mail address decided in favor of this option. The option to subscribe to comments may be terminated at any time.

#### 11. Routine erasure and blocking of personal data

The data controller shall process and store the personal data of the data subject only for the period necessary to achieve the purpose of storage, or as far as this is granted by the European legislator or other legislators in laws or regulations to which the controller is subject to.

If the storage purpose is not applicable, or if a storage period prescribed by the European legislator or another competent legislator expires, the personal data are routinely blocked or erased in accordance with legal requirements.

#### 12. Rights of the data subject

##### a) Right of confirmation

Each data subject shall have the right granted by the European legislator to obtain from the controller the confirmation as to whether or not personal data concerning him or her are being processed. If a data subject wishes to avail himself of this right of confirmation, he or she may, at any time, contact any employee of the controller.

##### b) Right of access

Each data subject shall have the right granted by the European legislator to obtain from the controller free information about his or her personal data stored at any time and a

copy of this information. Furthermore, the European directives and regulations grant the data subject access to the following information:

- the purposes of the processing;
- the categories of personal data concerned;
- the recipients or categories of recipients to whom the personal data have been or will be disclosed, in particular recipients in third countries or international organisations;
- where possible, the envisaged period for which the personal data will be stored, or, if not possible, the criteria used to determine that period;
- the existence of the right to request from the controller rectification or erasure of personal data, or restriction of processing of personal data concerning the data subject, or to object to such processing;
- the existence of the right to lodge a complaint with a supervisory authority;
- where the personal data are not collected from the data subject, any available information as to their source;
- the existence of automated decision-making, including profiling, referred to in Article 22(1) and (4) of the GDPR and, at least in those cases, meaningful information about the logic involved, as well as the significance and envisaged consequences of such processing for the data subject.

Furthermore, the data subject shall have a right to obtain information as to whether personal data are transferred to a third country or to an international organisation. Where this is the case, the data subject shall have the right to be informed of the appropriate safeguards relating to the transfer.

If a data subject wishes to avail himself of this right of access, he or she may, at any time, contact any employee of the controller.

#### c) Right to rectification

Each data subject shall have the right granted by the European legislator to obtain from the controller without undue delay the rectification of inaccurate personal data concerning him or her. Taking into account the purposes of the processing, the data subject shall have the right to have incomplete personal data completed, including by means of providing a supplementary statement.

If a data subject wishes to exercise this right to rectification, he or she may, at any time, contact any employee of the controller.

d) Right to erasure (Right to be forgotten)

Each data subject shall have the right granted by the European legislator to obtain from the controller the erasure of personal data concerning him or her without undue delay, and the controller shall have the obligation to erase personal data without undue delay where one of the following grounds applies, as long as the processing is not necessary:

The personal data are no longer necessary in relation to the purposes for which they were collected or otherwise processed.

The data subject withdraws consent to which the processing is based according to point (a) of Article 6(1) of the GDPR, or point (a) of Article 9(2) of the GDPR, and where there is no other legal ground for the processing.

The data subject objects to the processing pursuant to Article 21(1) of the GDPR and there are no overriding legitimate grounds for the processing, or the data subject objects to the processing pursuant to Article 21(2) of the GDPR.

The personal data have been unlawfully processed.

The personal data must be erased for compliance with a legal obligation in Union or Member State law to which the controller is subject.

The personal data have been collected in relation to the offer of information society services referred to in Article 8(1) of the GDPR.

If one of the aforementioned reasons applies, and a data subject wishes to request the erasure of personal data stored by the Turisticna agencija HIKEANDBIKE, Gregor Silc s.p., he or she may, at any time, contact any employee of the controller. An employee of Turisticna agencija HIKEANDBIKE, Gregor Silc s.p. shall promptly ensure that the erasure request is complied with immediately.

Where the controller has made personal data public and is obliged pursuant to Article 17(1) to erase the personal data, the controller, taking account of available technology and the cost of implementation, shall take reasonable steps, including technical measures, to inform other controllers processing the personal data that the data subject has requested erasure by such controllers of any links to, or copy or replication of, those personal data, as far as processing is not required. An employees of the Turisticna agencija HIKEANDBIKE, Gregor Silc s.p. will arrange the necessary measures in individual cases.

e) Right of restriction of processing

Each data subject shall have the right granted by the European legislator to obtain from the controller restriction of processing where one of the following applies:

The accuracy of the personal data is contested by the data subject, for a period enabling the controller to verify the accuracy of the personal data.

The processing is unlawful and the data subject opposes the erasure of the personal data and requests instead the restriction of their use instead.

The controller no longer needs the personal data for the purposes of the processing, but they are required by the data subject for the establishment, exercise or defence of legal claims.

The data subject has objected to processing pursuant to Article 21(1) of the GDPR pending the verification whether the legitimate grounds of the controller override those of the data subject.

If one of the aforementioned conditions is met, and a data subject wishes to request the restriction of the processing of personal data stored by the Turisticna agencija HIKEANDBIKE, Gregor Silc s.p., he or she may at any time contact any employee of the controller. The employee of the Turisticna agencija HIKEANDBIKE, Gregor Silc s.p. will arrange the restriction of the processing.

f) Right to data portability

Each data subject shall have the right granted by the European legislator, to receive the personal data concerning him or her, which was provided to a controller, in a structured, commonly used and machine-readable format. He or she shall have the right to transmit those data to another controller without hindrance from the controller to which the personal data have been provided, as long as the processing is based on consent pursuant to point (a) of Article 6(1) of the GDPR or point (a) of Article 9(2) of the GDPR, or on a contract pursuant to point (b) of Article 6(1) of the GDPR, and the processing is carried out by automated means, as long as the processing is not necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller.

Furthermore, in exercising his or her right to data portability pursuant to Article 20(1) of the GDPR, the data subject shall have the right to have personal data transmitted directly from one controller to another, where technically feasible and when doing so does not adversely affect the rights and freedoms of others.

In order to assert the right to data portability, the data subject may at any time contact any employee of the Turisticna agencija HIKEANDBIKE, Gregor Silc s.p..

g) Right to object

Each data subject shall have the right granted by the European legislator to object, on grounds relating to his or her particular situation, at any time, to processing of personal data concerning him or her, which is based on point (e) or (f) of Article 6(1) of the GDPR.

This also applies to profiling based on these provisions.

The Turisticna agencija HIKEANDBIKE, Gregor Silc s.p. shall no longer process the personal data in the event of the objection, unless we can demonstrate compelling legitimate grounds for the processing which override the interests, rights and freedoms of the data subject, or for the establishment, exercise or defence of legal claims.

If the Turisticna agencija HIKEANDBIKE, Gregor Silc s.p. processes personal data for direct marketing purposes, the data subject shall have the right to object at any time to processing of personal data concerning him or her for such marketing. This applies to profiling to the extent that it is related to such direct marketing. If the data subject objects to the Turisticna agencija HIKEANDBIKE, Gregor Silc s.p. to the processing for direct marketing purposes, the Turisticna agencija HIKEANDBIKE, Gregor Silc s.p. will no longer process the personal data for these purposes.

In addition, the data subject has the right, on grounds relating to his or her particular situation, to object to processing of personal data concerning him or her by the Turisticna agencija HIKEANDBIKE, Gregor Silc s.p. for scientific or historical research purposes, or

for statistical purposes pursuant to Article 89(1) of the GDPR, unless the processing is necessary for the performance of a task carried out for reasons of public interest.

In order to exercise the right to object, the data subject may contact any employee of the Turisticna agencija HIKEANDBIKE, Gregor Silc s.p.. In addition, the data subject is free in the context of the use of information society services, and notwithstanding Directive 2002/58/EC, to use his or her right to object by automated means using technical specifications.

h) Automated individual decision-making, including profiling

Each data subject shall have the right granted by the European legislator not to be subject to a decision based solely on automated processing, including profiling, which produces legal effects concerning him or her, or similarly significantly affects him or her, as long as the decision (1) is not necessary for entering into, or the performance of, a contract between the data subject and a data controller, or (2) is not authorised by Union or Member State law to which the controller is subject and which also lays down suitable measures to safeguard the data subject's rights and freedoms and legitimate interests, or (3) is not based on the data subject's explicit consent.

If the decision (1) is necessary for entering into, or the performance of, a contract between the data subject and a data controller, or (2) it is based on the data subject's explicit consent, the Turisticna agencija HIKEANDBIKE, Gregor Silc s.p. shall implement suitable measures to safeguard the data subject's rights and freedoms and legitimate interests, at least the right to obtain human intervention on the part of the controller, to express his or her point of view and contest the decision.

If the data subject wishes to exercise the rights concerning automated individual decision-making, he or she may, at any time, contact any employee of the Turisticna agencija HIKEANDBIKE, Gregor Silc s.p..

i) Right to withdraw data protection consent

Each data subject shall have the right granted by the European legislator to withdraw his or her consent to processing of his or her personal data at any time.

If the data subject wishes to exercise the right to withdraw the consent, he or she may, at any time, contact any employee of the Turisticna agencija HIKEANDBIKE, Gregor Silc s.p..

### 13. Data Protection provisions about the application and use of AddThis

On this website, the data controller has integrated components of the enterprise AddThis.

AddThis is a so-called bookmarking provider. The service allows for simplified bookmarking of Internet pages via buttons. By clicking on the AddThis component with the mouse, or by clicking on it, a list of bookmarking and sharing services is displayed. AddThis is used on over 15 million websites, and the buttons are displayed, according to the information of the operating enterprise, over 20 billion times a year.

The operating company of AddThis is AddThis, Inc. 1595 Spring Hill Road, Suite 300, Vienna, VA 22182, United States.

By calling up one of the individual pages of the website, which is operated by the controller, and on which an AddThis component has been integrated, the Internet browser of the data subject is automatically prompted by the respective AddThis component to download data from the website [www.addthis.com](http://www.addthis.com). Within the framework of this technical procedure, AddThis is informed of the visit and the specific individual page of this website that was used by the data subject with the help of information technology. In addition, AddThis is informed about the IP address of the computer system assigned by the Internet service provider (ISP) and used by the data subject, the browser type and language, the web page accessed before our website, the date and the time of the visit to our website. AddThis uses this data to create anonymous user

profiles. The data and information transmitted to AddThis in this way will enable the enterprise AddThis, as well as affiliates or their partner-enterprises, to contact visitors of the web pages of the controller with personalized and interest-based advertising.

AddThis displays personalized and interest-based advertising on the basis of a cookie set by the enterprise. This cookie analyzes the individual surfing behavior of the computer system used by the data subject. The cookie saves the computer-based outgoing visits to Internet pages.

The data subject may, at any time, prevent the setting of cookies through our website by means of a corresponding setting of the Internet browser used, and thus permanently deny the setting of cookies. Such a setting of the Internet browser used would also prevent AddThis from setting a cookie on the information technology system of the data subject. Cookies may also be deleted by AddThis at any time via an Internet browser or other software programs.

The data subject also has the possibility of objecting permanently to the processing of personal data by AddThis. For this purpose, the data subject must click on the opt-out button under the link <http://www.addthis.com/privacy/opt-out>, which sets an opt-out cookie. The opt-out cookie used for this purpose is placed on the information technology system used by the data subject. If the data subject deletes the cookies from his system, then the data subject must call up the link again and set a new opt-out cookie.

With the setting of the opt-out cookie, however, the possibility exists that the websites of the controller are not fully usable anymore by the data subject.

The applicable data protection provisions of AddThis may be accessed under <http://www.addthis.com/privacy/privacy-policy>.

#### 14. Data protection provisions about the application and use of Affilinet

On this website, the controller has integrated components of the enterprise Affilinet. Affilinet is a German affiliate network, which offers affiliate marketing.

Affiliate marketing is a web-based form of distribution, which allows commercial operators of Internet sites, the so-called merchants or advertisers, to show advertising, which will be paid mostly through click or sale commissions, on third-party Internet sites that are also called affiliates or publishers. The Merchant provides through the affiliate network an advertising medium, such as an advertising banner or other suitable means of Internet advertising, which is subsequently integrated by an affiliate on its own Internet pages or via other channels such as keyword advertising or e-mail marketing.

The operating company of Affilinet is the Affilinet GmbH, Sapporo arc 6-8, 80637 Munich, Germany.

Affilinet sets a cookie on the information technology system of the data subject. The definition of cookies is explained above. The tracking cookie by Affilinet stores no personal data. Only the identification number of the affiliate, that is, the partner mediating the potential customer, as well as the ordinal number of the visitor of a website and the clicked advertising medium are stored. The purpose of this data storage is the processing of commission payments between a merchant and affiliate, which are processed through the affiliate network, that is Affilinet.

The data subject may, as stated above, prevent the setting of cookies through our website at any time by means of a corresponding adjustment of the Internet browser used and, thus, permanently deny the setting of cookies. Such an adjustment to the Internet browser used would also prevent Affilinet from setting a cookie on the information technology system of the

data subject. In addition, cookies already in use by Affilinet may be deleted at any time via a web browser or other software programs.

The applicable data protection provisions of Affilinet may be accessed under <https://www.affili.net/uk/footeritem/privacy-policy>.

#### 15. Data protection provisions about the application and use of Facebook

On this website, the controller has integrated components of the enterprise Facebook. Facebook is a social network.

A social network is a place for social meetings on the Internet, an online community, which usually allows users to communicate with each other and interact in a virtual space. A social network may serve as a platform for the exchange of opinions and experiences, or enable the Internet community to provide personal or business-related information. Facebook allows social network users to include the creation of private profiles, upload photos, and network through friend requests.

The operating company of Facebook is Facebook, Inc., 1 Hacker Way, Menlo Park, CA 94025, United States. If a person lives outside of the United States or Canada, the controller is the Facebook Ireland Ltd., 4 Grand Canal Square, Grand Canal Harbour, Dublin 2, Ireland.

With each call-up to one of the individual pages of this Internet website, which is operated by the controller and into which a Facebook component (Facebook plug-ins) was integrated, the web browser on the information technology system of the data subject is automatically prompted to download display of the corresponding Facebook component from Facebook through the Facebook component. An overview of all the Facebook Plug-ins may be accessed under <https://developers.facebook.com/docs/plugins/>. During the course of this technical

procedure, Facebook is made aware of what specific sub-site of our website was visited by the data subject.

If the data subject is logged in at the same time on Facebook, Facebook detects with every call-up to our website by the data subject—and for the entire duration of their stay on our Internet site—which specific sub-site of our Internet page was visited by the data subject. This information is collected through the Facebook component and associated with the respective Facebook account of the data subject. If the data subject clicks on one of the Facebook buttons integrated into our website, e.g. the "Like" button, or if the data subject submits a comment, then Facebook matches this information with the personal Facebook user account of the data subject and stores the personal data.

Facebook always receives, through the Facebook component, information about a visit to our website by the data subject, whenever the data subject is logged in at the same time on Facebook during the time of the call-up to our website. This occurs regardless of whether the data subject clicks on the Facebook component or not. If such a transmission of information to Facebook is not desirable for the data subject, then he or she may prevent this by logging off from their Facebook account before a call-up to our website is made.

The data protection guideline published by Facebook, which is available at <https://facebook.com/about/privacy/>, provides information about the collection, processing and use of personal data by Facebook. In addition, it is explained there what setting options Facebook offers to protect the privacy of the data subject. In addition, different configuration options are made available to allow the elimination of data transmission to Facebook. These applications may be used by the data subject to eliminate a data transmission to Facebook.

16. Data protection provisions about the application and use of Google AdSense

On this website, the controller has integrated Google AdSense. Google AdSense is an online service which allows the placement of advertising on third-party sites. Google AdSense is based on an algorithm that selects advertisements displayed on third-party sites to match with the content of the respective third-party site. Google AdSense allows an interest-based targeting of the Internet user, which is implemented by means of generating individual user profiles.

The operating company of Google's AdSense component is Alphabet Inc., 1600 Amphitheatre Pkwy, Mountain View, CA 94043-1351, United States.

The purpose of Google's AdSense component is the integration of advertisements on our website. Google AdSense places a cookie on the information technology system of the data subject. The definition of cookies is explained above. With the setting of the cookie, Alphabet Inc. is enabled to analyze the use of our website. With each call-up to one of the individual pages of this Internet site, which is operated by the controller and into which a Google AdSense component is integrated, the Internet browser on the information technology system of the data subject will automatically submit data through the Google AdSense component for the purpose of online advertising and the settlement of commissions to Alphabet Inc. During the course of this technical procedure, the enterprise Alphabet Inc. gains knowledge of personal data, such as the IP address of the data subject, which serves Alphabet Inc., inter alia, to understand the origin of visitors and clicks and subsequently create commission settlements.

The data subject may, as stated above, prevent the setting of cookies through our website at any time by means of a corresponding adjustment of the web browser used and thus permanently deny the setting of cookies. Such an adjustment to the Internet browser used would also prevent Alphabet Inc. from setting a cookie on the information technology system of

the data subject. Additionally, cookies already in use by Alphabet Inc. may be deleted at any time via a web browser or other software programs.

Furthermore, Google AdSense also uses so-called tracking pixels. A tracking pixel is a miniature graphic that is embedded in web pages to enable a log file recording and a log file analysis through which a statistical analysis may be performed. Based on the embedded tracking pixels, Alphabet Inc. is able to determine if and when a website was opened by a data subject, and which links were clicked on by the data subject. Tracking pixels serve, inter alia, to analyze the flow of visitors on a website.

Through Google AdSense, personal data and information—which also includes the IP address, and is necessary for the collection and accounting of the displayed advertisements—is transmitted to Alphabet Inc. in the United States of America. These personal data will be stored and processed in the United States of America. The Alphabet Inc. may disclose the collected personal data through this technical procedure to third parties.

Google AdSense is further explained under the following link

<https://www.google.com/intl/en/adsense/start/>.

#### 17. Data protection provisions about the application and use of Google Analytics (with anonymization function)

On this website, the controller has integrated the component of Google Analytics (with the anonymizer function). Google Analytics is a web analytics service. Web analytics is the collection, gathering, and analysis of data about the behavior of visitors to websites. A web analysis service collects, inter alia, data about the website from which a person has come (the so-called referrer), which sub-pages were visited, or how often and for what duration a sub-page

was viewed. Web analytics are mainly used for the optimization of a website and in order to carry out a cost-benefit analysis of Internet advertising.

The operator of the Google Analytics component is Google Inc., 1600 Amphitheatre Pkwy, Mountain View, CA 94043-1351, United States.

For the web analytics through Google Analytics the controller uses the application "\_gat.\_anonymizeIp". By means of this application the IP address of the Internet connection of the data subject is abridged by Google and anonymised when accessing our websites from a Member State of the European Union or another Contracting State to the Agreement on the European Economic Area.

The purpose of the Google Analytics component is to analyze the traffic on our website. Google uses the collected data and information, inter alia, to evaluate the use of our website and to provide online reports, which show the activities on our websites, and to provide other services concerning the use of our Internet site for us.

Google Analytics places a cookie on the information technology system of the data subject. The definition of cookies is explained above. With the setting of the cookie, Google is enabled to analyze the use of our website. With each call-up to one of the individual pages of this Internet site, which is operated by the controller and into which a Google Analytics component was integrated, the Internet browser on the information technology system of the data subject will automatically submit data through the Google Analytics component for the purpose of online advertising and the settlement of commissions to Google. During the course of this technical procedure, the enterprise Google gains knowledge of personal information, such as the IP address of the data subject, which serves Google, inter alia, to understand the origin of visitors and clicks, and subsequently create commission settlements.

The cookie is used to store personal information, such as the access time, the location from which the access was made, and the frequency of visits of our website by the data subject. With each visit to our Internet site, such personal data, including the IP address of the Internet access used by the data subject, will be transmitted to Google in the United States of America. These personal data are stored by Google in the United States of America. Google may pass these personal data collected through the technical procedure to third parties.

The data subject may, as stated above, prevent the setting of cookies through our website at any time by means of a corresponding adjustment of the web browser used and thus permanently deny the setting of cookies. Such an adjustment to the Internet browser used would also prevent Google Analytics from setting a cookie on the information technology system of the data subject. In addition, cookies already in use by Google Analytics may be deleted at any time via a web browser or other software programs.

In addition, the data subject has the possibility of objecting to a collection of data that are generated by Google Analytics, which is related to the use of this website, as well as the processing of this data by Google and the chance to preclude any such. For this purpose, the data subject must download a browser add-on under the link <https://tools.google.com/dlpage/gaoptout> and install it. This browser add-on tells Google Analytics through a JavaScript, that any data and information about the visits of Internet pages may not be transmitted to Google Analytics. The installation of the browser add-ons is considered an objection by Google. If the information technology system of the data subject is later deleted, formatted, or newly installed, then the data subject must reinstall the browser add-ons to disable Google Analytics. If the browser add-on was uninstalled by the data subject or any other person who is attributable to their sphere of competence, or is disabled, it is possible to execute the reinstallation or reactivation of the browser add-ons.

Further information and the applicable data protection provisions of Google may be retrieved under <https://www.google.com/intl/en/policies/privacy/> and under <http://www.google.com/analytics/terms/us.html>. Google Analytics is further explained under the following Link <https://www.google.com/analytics/>.

#### 18. Data protection provisions about the application and use of Google Remarketing

On this website, the controller has integrated Google Remarketing services. Google Remarketing is a feature of Google AdWords, which allows an enterprise to display advertising to Internet users who have previously resided on the enterprise's Internet site. The integration of Google Remarketing therefore allows an enterprise to create user-based advertising and thus shows relevant advertisements to interested Internet users.

The operating company of the Google Remarketing services is the Google Inc., 1600 Amphitheatre Pkwy, Mountain View, CA 94043-1351, United States.

The purpose of Google Remarketing is the insertion of interest-relevant advertising. Google Remarketing allows us to display ads on the Google network or on other websites, which are based on individual needs and matched to the interests of Internet users.

Google Remarketing sets a cookie on the information technology system of the data subject. The definition of cookies is explained above. With the setting of the cookie, Google enables a recognition of the visitor of our website if he calls up consecutive web pages, which are also a member of the Google advertising network. With each call-up to an Internet site on which the service has been integrated by Google Remarketing, the web browser of the data subject identifies automatically with Google. During the course of this technical procedure, Google

receives personal information, such as the IP address or the surfing behaviour of the user, which Google uses, inter alia, for the insertion of interest relevant advertising.

The cookie is used to store personal information, e.g. the Internet pages visited by the data subject. Each time we visit our Internet pages, personal data, including the IP address of the Internet access used by the data subject, is transmitted to Google in the United States of America. These personal data are stored by Google in the United States of America. Google may pass these personal data collected through the technical procedure to third parties.

The data subject may, as stated above, prevent the setting of cookies through our website at any time by means of a corresponding adjustment of the web browser used and thus permanently deny the setting of cookies. Such an adjustment to the Internet browser used would also prevent Google from setting a cookie on the information technology system of the data subject. In addition, cookies already in use by Google may be deleted at any time via a web browser or other software programs.

In addition, the data subject has the possibility of objecting to the interest-based advertising by Google. For this purpose, the data subject must call up the link to [www.google.de/settings/ads](http://www.google.de/settings/ads) and make the desired settings on each Internet browser used by the data subject.

Further information and the actual data protection provisions of Google may be retrieved under <https://www.google.com/intl/en/policies/privacy/>.

#### 19. Data protection provisions about the application and use of Google+

On this website, the controller has integrated the Google+ button as a component. Google+ is a so-called social network. A social network is a social meeting place on the Internet, an online community, which usually allows users to communicate with each other and interact in a virtual

space. A social network may serve as a platform for the exchange of opinions and experiences, or enable the Internet community to provide personal or business-related information. Google+ allows users of the social network to include the creation of private profiles, upload photos and network through friend requests.

The operating company of Google+ is Google Inc., 1600 Amphitheatre Pkwy, Mountain View, CA 94043-1351, UNITED STATES.

With each call-up to one of the individual pages of this website, which is operated by the controller and on which a Google+ button has been integrated, the Internet browser on the information technology system of the data subject automatically downloads a display of the corresponding Google+ button of Google through the respective Google+ button component. During the course of this technical procedure, Google is made aware of what specific sub-page of our website was visited by the data subject. More detailed information about Google+ is available under <https://developers.google.com/+/>.

If the data subject is logged in at the same time to Google+, Google recognizes with each call-up to our website by the data subject and for the entire duration of his or her stay on our Internet site, which specific sub-pages of our Internet page were visited by the data subject. This information is collected through the Google+ button and Google matches this with the respective Google+ account associated with the data subject.

If the data subject clicks on the Google+ button integrated on our website and thus gives a Google+ 1 recommendation, then Google assigns this information to the personal Google+ user account of the data subject and stores the personal data. Google stores the Google+ 1 recommendation of the data subject, making it publicly available in accordance with the terms and conditions accepted by the data subject in this regard. Subsequently, a Google+ 1

recommendation given by the data subject on this website together with other personal data, such as the Google+ account name used by the data subject and the stored photo, is stored and processed on other Google services, such as search-engine results of the Google search engine, the Google account of the data subject or in other places, e.g. on Internet pages, or in relation to advertisements. Google is also able to link the visit to this website with other personal data stored on Google. Google further records this personal information with the purpose of improving or optimizing the various Google services.

Through the Google+ button, Google receives information that the data subject visited our website, if the data subject at the time of the call-up to our website is logged in to Google+. This occurs regardless of whether the data subject clicks or doesn't click on the Google+ button.

If the data subject does not wish to transmit personal data to Google, he or she may prevent such transmission by logging out of his Google+ account before calling up our website.

Further information and the data protection provisions of Google may be retrieved under <https://www.google.com/intl/en/policies/privacy/>. More references from Google about the Google+ 1 button may be obtained under <https://developers.google.com/+web/buttons-policy>.

## 20. Data protection provisions about the application and use of Google-AdWords

On this website, the controller has integrated Google AdWords. Google AdWords is a service for Internet advertising that allows the advertiser to place ads in Google search engine results and the Google advertising network. Google AdWords allows an advertiser to pre-define specific keywords with the help of which an ad on Google's search results only then displayed, when the user utilizes the search engine to retrieve a keyword-relevant search result. In the Google

Advertising Network, the ads are distributed on relevant web pages using an automatic algorithm, taking into account the previously defined keywords.

The operating company of Google AdWords is Google Inc., 1600 Amphitheatre Pkwy, Mountain View, CA 94043-1351, UNITED STATES.

The purpose of Google AdWords is the promotion of our website by the inclusion of relevant advertising on the websites of third parties and in the search engine results of the search engine Google and an insertion of third-party advertising on our website.

If a data subject reaches our website via a Google ad, a conversion cookie is filed on the information technology system of the data subject through Google. The definition of cookies is explained above. A conversion cookie loses its validity after 30 days and is not used to identify the data subject. If the cookie has not expired, the conversion cookie is used to check whether certain sub-pages, e.g. the shopping cart from an online shop system, were called up on our website. Through the conversion cookie, both Google and the controller can understand whether a person who reached an AdWords ad on our website generated sales, that is, executed or canceled a sale of goods.

The data and information collected through the use of the conversion cookie is used by Google to create visit statistics for our website. These visit statistics are used in order to determine the total number of users who have been served through AdWords ads to ascertain the success or failure of each AdWords ad and to optimize our AdWords ads in the future. Neither our company nor other Google AdWords advertisers receive information from Google that could identify the data subject.

The conversion cookie stores personal information, e.g. the Internet pages visited by the data subject. Each time we visit our Internet pages, personal data, including the IP address of the

Internet access used by the data subject, is transmitted to Google in the United States of America. These personal data are stored by Google in the United States of America. Google may pass these personal data collected through the technical procedure to third parties.

The data subject may, at any time, prevent the setting of cookies by our website, as stated above, by means of a corresponding setting of the Internet browser used and thus permanently deny the setting of cookies. Such a setting of the Internet browser used would also prevent Google from placing a conversion cookie on the information technology system of the data subject. In addition, a cookie set by Google AdWords may be deleted at any time via the Internet browser or other software programs.

The data subject has a possibility of objecting to the interest based advertisement of Google. Therefore, the data subject must access from each of the browsers in use the link [www.google.de/settings/ads](http://www.google.de/settings/ads) and set the desired settings.

Further information and the applicable data protection provisions of Google may be retrieved under <https://www.google.com/intl/en/policies/privacy/>.

## 21. Data protection provisions about the application and use of Instagram

On this website, the controller has integrated components of the service Instagram. Instagram is a service that may be qualified as an audiovisual platform, which allows users to share photos and videos, as well as disseminate such data in other social networks.

The operating company of the services offered by Instagram is Instagram LLC, 1 Hacker Way, Building 14 First Floor, Menlo Park, CA, UNITED STATES.

With each call-up to one of the individual pages of this Internet site, which is operated by the controller and on which an Instagram component (Insta button) was integrated, the Internet

browser on the information technology system of the data subject is automatically prompted to the download of a display of the corresponding Instagram component of Instagram. During the course of this technical procedure, Instagram becomes aware of what specific sub-page of our website was visited by the data subject.

If the data subject is logged in at the same time on Instagram, Instagram detects with every call-up to our website by the data subject—and for the entire duration of their stay on our Internet site—which specific sub-page of our Internet page was visited by the data subject. This information is collected through the Instagram component and is associated with the respective Instagram account of the data subject. If the data subject clicks on one of the Instagram buttons integrated on our website, then Instagram matches this information with the personal Instagram user account of the data subject and stores the personal data.

Instagram receives information via the Instagram component that the data subject has visited our website provided that the data subject is logged in at Instagram at the time of the call to our website. This occurs regardless of whether the person clicks on the Instagram button or not. If such a transmission of information to Instagram is not desirable for the data subject, then he or she can prevent this by logging off from their Instagram account before a call-up to our website is made.

Further information and the applicable data protection provisions of Instagram may be retrieved under <https://help.instagram.com/155833707900388> and <https://www.instagram.com/about/legal/privacy/>.

## 22. Data protection provisions about the application and use of Jetpack for WordPress

On this website, the controller has integrated Jetpack. Jetpack is a WordPress plug-in, which provides additional features to the operator of a website based on WordPress. Jetpack allows

the Internet site operator, inter alia, an overview of the visitors of the site. By displaying related posts and publications, or the ability to share content on the page, it is also possible to increase visitor numbers. In addition, security features are integrated into Jetpack, so a Jetpack-using site is better protected against brute-force attacks. Jetpack also optimizes and accelerates the loading of images on the website.

The operating company of Jetpack Plug-Ins for WordPress is the Automattic Inc., 132 Hawthorne Street, San Francisco, CA 94107, UNITED STATES. The operating enterprise uses the tracking technology created by Quantcast Inc., 201 Third Street, San Francisco, CA 94103, UNITED STATES.

Jetpack sets a cookie on the information technology system used by the data subject. The definition of cookies is explained above. With each call-up to one of the individual pages of this Internet site, which is operated by the controller and on which a Jetpack component was integrated, the Internet browser on the information technology system of the data subject is automatically prompted to submit data through the Jetpack component for analysis purposes to Automattic. During the course of this technical procedure Automattic receives data that is used to create an overview of website visits. The data obtained in this way serves the analysis of the behaviour of the data subject, which has access to the Internet page of the controller and is analyzed with the aim to optimize the website. The data collected through the Jetpack component is not used to identify the data subject without a prior obtaining of a separate express consent of the data subject. The data comes also to the notice of Quantcast. Quantcast uses the data for the same purposes as Automattic.

The data subject can, as stated above, prevent the setting of cookies through our website at any time by means of a corresponding adjustment of the web browser used and thus permanently deny the setting of cookies. Such an adjustment to the Internet browser used would also

prevent Automattic/Quantcast from setting a cookie on the information technology system of the data subject. In addition, cookies already in use by Automattic/Quantcast may be deleted at any time via a web browser or other software programs.

In addition, the data subject has the possibility of objecting to a collection of data relating to a use of this Internet site that are generated by the Jetpack cookie as well as the processing of these data by Automattic/Quantcast and the chance to preclude any such. For this purpose, the data subject must press the 'opt-out' button under the link <https://www.quantcast.com/opt-out/> which sets an opt-out cookie. The opt-out cookie set with this purpose is placed on the information technology system used by the data subject. If the cookies are deleted on the system of the data subject, then the data subject must call up the link again and set a new opt-out cookie.

With the setting of the opt-out cookie, however, the possibility exists that the websites of the controller are not fully usable anymore by the data subject.

The applicable data protection provisions of Automattic may be accessed under <https://automattic.com/privacy/>. The applicable data protection provisions of Quantcast can be accessed under <https://www.quantcast.com/privacy/>.

## 23. Data protection provisions about the application and use of LinkedIn

The controller has integrated components of the LinkedIn Corporation on this website. LinkedIn is a web-based social network that enables users with existing business contacts to connect and to make new business contacts. Over 400 million registered people in more than 200 countries use LinkedIn. Thus, LinkedIn is currently the largest platform for business contacts and one of the most visited websites in the world.

The operating company of LinkedIn is LinkedIn Corporation, 2029 Stierlin Court Mountain View, CA 94043, UNITED STATES. For privacy matters outside of the UNITED STATES LinkedIn Ireland, Privacy Policy Issues, Wilton Plaza, Wilton Place, Dublin 2, Ireland, is responsible.

With each call-up to one of the individual pages of this Internet site, which is operated by the controller and on which a LinkedIn component (LinkedIn plug-in) was integrated, the Internet browser on the information technology system of the data subject is automatically prompted to the download of a display of the corresponding LinkedIn component of LinkedIn. Further information about the LinkedIn plug-in may be accessed under <https://developer.linkedin.com/plugins>. During the course of this technical procedure, LinkedIn gains knowledge of what specific sub-page of our website was visited by the data subject.

If the data subject is logged in at the same time on LinkedIn, LinkedIn detects with every call-up to our website by the data subject—and for the entire duration of their stay on our Internet site—which specific sub-page of our Internet page was visited by the data subject. This information is collected through the LinkedIn component and associated with the respective LinkedIn account of the data subject. If the data subject clicks on one of the LinkedIn buttons integrated on our website, then LinkedIn assigns this information to the personal LinkedIn user account of the data subject and stores the personal data.

LinkedIn receives information via the LinkedIn component that the data subject has visited our website, provided that the data subject is logged in at LinkedIn at the time of the call-up to our website. This occurs regardless of whether the person clicks on the LinkedIn button or not. If such a transmission of information to LinkedIn is not desirable for the data subject, then he or she may prevent this by logging off from their LinkedIn account before a call-up to our website is made.

LinkedIn provides under <https://www.linkedin.com/psettings/guest-controls> the possibility to unsubscribe from e-mail messages, SMS messages and targeted ads, as well as the ability to manage ad settings. LinkedIn also uses affiliates such as Eire, Google Analytics, BlueKai, DoubleClick, Nielsen, Comscore, Eloqua, and Lotame. The setting of such cookies may be denied under <https://www.linkedin.com/legal/cookie-policy>. The applicable privacy policy for LinkedIn is available under <https://www.linkedin.com/legal/privacy-policy>. The LinkedIn Cookie Policy is available under <https://www.linkedin.com/legal/cookie-policy>.

#### 24. Data protection provisions about the application and use of Shariff

On this website, the controller has integrated the component of Shariff. The Shariff component provides social media buttons that are compliant with data protection. Shariff was developed for the German computer magazine c't and is published by GitHub, Inc.

The developers of the component is GitHub, Inc. 88 Colin P. Kelly Junior Street, San Francisco, CA 94107, United States.

Typically, the button solutions provided by the social networks already transmits personal data to the respective social network, when a user visits a website in which a social media button was integrated. By using the Shariff component, personal data is only transferred to social networks, when the visitor actively activates one of the social media buttons. Further information on the Shariff component may be found in the computer magazine c't under <http://www.heise.de/newsticker/meldung/Datenschutz-und-Social-Media-Der-ct-Shariff-ist-im-Usatz-2470103>. Html provided. The use of the Shariff component is intended to protect the personal data of the visitors of our website and to enable us to integrate a button solution for social networks on this website.

Further information and the applicable data protection provisions of GitHub are retrievable under <https://help.github.com/articles/github-privacy-policy/>.

## 25. Data protection provisions about the application and use of YouTube

On this website, the controller has integrated components of YouTube. YouTube is an Internet video portal that enables video publishers to set video clips and other users free of charge, which also provides free viewing, review and commenting on them. YouTube allows you to publish all kinds of videos, so you can access both full movies and TV broadcasts, as well as music videos, trailers, and videos made by users via the Internet portal.

The operating company of YouTube is YouTube, LLC, 901 Cherry Ave., San Bruno, CA 94066, UNITED STATES. The YouTube, LLC is a subsidiary of Google Inc., 1600 Amphitheatre Pkwy, Mountain View, CA 94043-1351, UNITED STATES.

With each call-up to one of the individual pages of this Internet site, which is operated by the controller and on which a YouTube component (YouTube video) was integrated, the Internet browser on the information technology system of the data subject is automatically prompted to download a display of the corresponding YouTube component. Further information about YouTube may be obtained under <https://www.youtube.com/yt/about/en/>. During the course of this technical procedure, YouTube and Google gain knowledge of what specific sub-page of our website was visited by the data subject.

If the data subject is logged in on YouTube, YouTube recognizes with each call-up to a sub-page that contains a YouTube video, which specific sub-page of our Internet site was visited by the data subject. This information is collected by YouTube and Google and assigned to the respective YouTube account of the data subject.

YouTube and Google will receive information through the YouTube component that the data subject has visited our website, if the data subject at the time of the call to our website is logged in on YouTube; this occurs regardless of whether the person clicks on a YouTube video or not. If such a transmission of this information to YouTube and Google is not desirable for the data subject, the delivery may be prevented if the data subject logs off from their own YouTube account before a call-up to our website is made.

YouTube's data protection provisions, available at <https://www.google.com/intl/en/policies/privacy/>, provide information about the collection, processing and use of personal data by YouTube and Google.

## 26. Data protection provisions about the application and use of DoubleClick

On this website, the controller has integrated components of DoubleClick by Google. DoubleClick is a trademark of Google, under which predominantly special online marketing solutions are marketed to advertising agencies and publishers.

The operating company of DoubleClick by Google is Google Inc., 1600 Amphitheatre Pkwy, Mountain View, CA 94043-1351, UNITED STATES.

DoubleClick by Google transmits data to the DoubleClick server with each impression, clicks, or other activity. Each of these data transfers triggers a cookie request to the data subject's browser. If the browser accepts this request, DoubleClick uses a cookie on the information technology system of the data subject. The definition of cookies is explained above. The purpose of the cookie is the optimization and display of advertising. The cookie is used, inter alia, to display and place user-relevant advertising as well as to create or improve reports on

advertising campaigns. Furthermore, the cookie serves to avoid multiple display of the same advertisement.

DoubleClick uses a cookie ID that is required to execute the technical process. For example, the cookie ID is required to display an advertisement in a browser. DoubleClick may also use the Cookie ID to record which advertisements have already been displayed in a browser in order to avoid duplications. It is also possible for DoubleClick to track conversions through the cookie ID. For instance, conversions are captured, when a user has previously been shown a DoubleClick advertising ad, and he or she subsequently makes a purchase on the advertiser's website using the same Internet browser.

A cookie from DoubleClick does not contain any personal data. However, a DoubleClick cookie may contain additional campaign IDs. A campaign ID is used to identify campaigns that the user has already been in contact with.

With each call-up to one of the individual pages of this website, which is operated by the controller and on which a DoubleClick component was integrated, the Internet browser on the information technology system of the data subject is automatically prompted by the respective DoubleClick component to send data for the purpose of online advertising and billing of commissions to Google. During the course of this technical procedure, Google gains knowledge of any data that Google may use to create commission calculations. Google may, inter alia, understand that the data subject has clicked on certain links on our website.

The data subject may, as stated above, prevent the setting of cookies through our website at any time by means of a corresponding adjustment of the web browser used and thus permanently deny the setting of cookies. Such an adjustment to the Internet browser used would also prevent Google from setting a cookie on the information technology system of the

data subject. In addition, cookies already in use by Google may be deleted at any time via a web browser or other software programs.

Further information and the applicable data protection provisions of DoubleClick may be retrieved under DoubleClick by Google <https://www.google.com/intl/en/policies/>.

## 27. Data protection provisions about the application and use of Awin

On this website, the controller has integrated components by Awin. Awin is a German affiliate network that offers affiliate marketing. Affiliate marketing is an Internet-based sales form that enables commercial operators of Internet sites, the so-called merchants or advertisers, to place advertising that is usually paid via click or sale commissions on third-party websites, also called affiliates or publishers (e.g. sales partners). The merchant provides, through the affiliate network, an advertising medium, e.g. an advertising banner or other suitable means of Internet advertising, which is subsequently integrated by an affiliate on their own Internet pages or promoted via other channels, such as keyword advertising or e-marketing.

The operating company of Awin is Awin AG, Eichhornstraße 3, 10785 Berlin, Germany.

Awin sets a cookie on the information technology system of the data subject. The definition of cookies is explained above. The tracking cookie of Awin does not store any personal data. Only the identification number of the affiliate, that is, the partner mediating the potential customer, as well as the ordinal number of the visitor of a website and the clicked advertising medium are stored. The purpose of storing this data is the processing of commission payments between a merchant and affiliate, which are processed via the affiliate network, that is Awin.

The data subject may, as stated above, prevent the setting of cookies through our website at any time by means of a corresponding adjustment of the web browser used and thus

permanently deny the setting of cookies. Such an adjustment to the Internet browser used would also prevent Awin from setting a cookie on the information technology system of the data subject. In addition, cookies already in use by Awin may be deleted at any time via a web browser or other software programs.

The applicable data protection provisions of Awin may be retrieved under <http://www.Awin.com/us/about-Awin/privacy/>.

## 28. Data protection provisions about the application and use of Adcell

On this website, the controller has integrated components of AdCell. AdCell is a German affiliate network, which offers affiliate marketing. Affiliate marketing is an Internet-based sales form that enables commercial operators of Internet sites, the so-called merchants or advertisers, to place advertising that is usually paid via click or sale commissions on third-party websites, e.g. sales partners, also called affiliates or publishers. The merchant provides, through the affiliate network, an advertising medium, e.g. an advertising banner or other suitable means of Internet advertising, which is subsequently integrated by an affiliate on their own Internet pages or promoted via other channels, such as keyword advertising or e-marketing.

The operating company of AdCell is Firstlead GmbH, Rosenfelder Str. 15-16, 10315 Berlin, Germany.

AdCell sets a cookie on the information technology system of the data subject. The definition of cookies is explained above. The tracking cookie of AdCell stores no personal data. Only the identification number of the affiliate, that is, the partner mediating the potential customer, as well as the ordinal number of the visitor of a website and the clicked advertising medium are stored.

The purpose of storing this data is the processing of commission payments between a merchant and affiliate, which are processed via the affiliate network, that is AdCell.

The data subject may, as stated above, prevent the setting of cookies through our website at any time by means of a corresponding adjustment of the web browser use and thus permanently deny the setting of cookies. Such an adjustment to the Internet browser used would also prevent AdCell from setting a cookie on the information technology system of the data subject. In addition, cookies already in use by AdCell may be deleted at any time via a web browser or other software programs.

The applicable data protection provisions of AdCell may be retrieved under <https://www.adcell.de/agb>.

## 29. Data protection provisions about the application and use of Belboon

On this website, the controller has integrated components by Belboon. Belboon is a German affiliate network, which offers affiliate marketing. Affiliate marketing is an Internet-based sales form that enables commercial operators of Internet sites, the so-called merchants or advertisers, to place advertising that is usually paid via click or sale commissions on third-party websites, e.g. sales partners, also called affiliates or publishers. The merchant provides, through the affiliate network, an advertising medium, e.g. an advertising banner or other suitable means of Internet advertising, which is subsequently integrated by an affiliate on their own Internet pages or promoted via other channels, such as keyword advertising or e-marketing.

The operating company of AdCell is Belboon GmbH, Weinmeisterstr. 12-14, 10178 Berlin.

Belboon sets a cookie on the information technology system of the data subject. The definition of cookies is explained above. The tracking cookie by Belboon stores no personal data. Only

the identification number of the affiliate, that is, the partner mediating the potential customer, as well as the ordinal number of the visitor of a website and the clicked advertising medium are stored. The purpose of storing this data is the processing of commission payments between a merchant and affiliate, which are processed via the affiliate network, that is Belboon

The data subject may, as stated above, prevent the setting of cookies through our website at any time by means of a corresponding adjustment of the web browser used and thus permanently deny the setting of cookies. Such an adjustment to the Internet browser used would also prevent Belboon from setting a cookie on the information technology system of the data subject. In addition, cookies already in use by Belboon may be deleted at any time via a web browser or other software programs.

The applicable data protection provisions of Belboon may be retrieved under <https://www.belboon.com/en/about-us/privacy/>.

### 30. Data protection provisions about the application and use of TradeTracker

On this website, the controller has integrated components of TradeTracker. TradeTracker is an affiliate network that offers affiliate marketing. Affiliate marketing is an Internet-based sales form that enables commercial operators of Internet sites, the so-called merchants or advertisers, to place advertising that is usually paid via click or sale commissions on third-party websites (e.g. sales partners, also called affiliates or publishers). The merchant provides, through the affiliate network, an advertising medium, e.g. an advertising banner or other suitable means of Internet advertising, which is subsequently integrated by an affiliate on their own Internet pages or promoted via other channels, such as keyword advertising or e-marketing.

The operating company of TradeTracker is TradeTracker Germany GmbH, Eiffestraße 426, 20537 Hamburg, Germany.

TradeTracker sets a cookie on the information technology system of the data subject. The definition of cookies is explained above. The tracking cookie of TradeTracker stores no personal data. Only the identification number of the affiliate, that is, the partner mediating the potential customer, as well as the ordinal number of the visitor of a website and the clicked advertising medium are stored. The purpose of storing this data is the processing of commission payments between a merchant and affiliate, which are processed via the affiliate network, that is TradeTracker.

The data subject may, as stated above, prevent the setting of cookies through our website at any time by means of a corresponding adjustment of the web browser used and thus permanently deny the setting of cookies. Such an adjustment to the Internet browser used would also prevent TradeTracker from setting a cookie on the information technology system of the data subject. In addition, cookies already in use by TradeTracker may be deleted at any time via a web browser or other software programs.

The applicable data protection provisions of TradeTracker may be retrieved under <https://tradetracker.com/privacy-policy/>.

### 31. Data protection provisions about the application and use of Adgoal

The controller has integrated components of Adgoal on this website. Adgoal is a German affiliate network, which offers affiliate marketing. Affiliate marketing is an Internet-based sales form that enables commercial operators of Internet sites, the so-called merchants or advertisers, to place advertising that is usually paid via click or sale commissions on third-party websites, e.g. sales partners, also called affiliates or publishers. The merchant provides, through the

affiliate network, an advertising medium, e.g. an advertising banner or other suitable means of Internet advertising, which is subsequently integrated by an affiliate on their own Internet pages or promoted via other channels, such as keyword advertising or e-marketing.

The operating company of Adgoal is Adgoal GmbH, Schellengasse 2. 74072 Heilbronn, Germany.

Adgoal sets a cookie on the information technology system of the data subject. The definition of cookies is explained above. The tracking cookie of Adgoal stores no personal data. Only the identification number of the affiliate, that is, the partner mediating the potential customer, as well as the ordinal number of the visitor of a website and the clicked advertising medium are stored. The purpose of storing this data is the processing of commission payments between a merchant and affiliate, which are processed via the affiliate network, that is Adgoal.

The data subject may, as stated above, prevent the setting of cookies through our website at any time by means of a corresponding adjustment of the web browser used and thus permanently deny the setting of cookies. Such an adjustment to the Internet browser used would also prevent Adgoal from setting a cookie on the information technology system of the data subject. In addition, cookies already in use by Adgoal may be deleted at any time via a web browser or other software programs.

The applicable data protection provisions of Adgoal may be retrieved under <https://www.adgoal.de/en/privacy.html>.

### 32. Data protection provisions about the application and use of YieldKit

On this website, the controller has integrated components of YieldKit. YieldKit is a German affiliate network, which offers affiliate marketing. Affiliate marketing is an Internet-based sales

form that enables commercial operators of Internet sites, the so-called merchants or advertisers, to place advertising that is usually paid via click or sale commissions on third-party websites, e.g. sales partners, also called affiliates or publishers. The merchant provides, through the affiliate network, an advertising medium, e.g. an advertising banner or other suitable means of Internet advertising, which is subsequently integrated by an affiliate on their own Internet pages or promoted via other channels, such as keyword advertising or e-marketing.

The operating company of YieldKit is YieldKit GmbH, Gänsemarkt 43, 20354 Hamburg.

YieldKit sets a cookie on the information technology system of the data subject. The definition of cookies is explained above. The tracking cookie of YieldKit stores no personal data. Only the identification number of the affiliate, that is, the partner mediating the potential customer, as well as the ordinal number of the visitor of a website and the clicked advertising medium are stored. The purpose of storing this data is the processing of commission payments between a merchant and affiliate, which are processed via the affiliate network, that is YieldKit.

The data subject may, as stated above, prevent the setting of cookies through our website at any time by means of a corresponding adjustment of the web browser used and thus permanently deny the setting of cookies. Such an adjustment to the Internet browser used would also prevent YieldKit from setting a cookie on the information technology system of the data subject. In addition, cookies already in use by YieldKit may be deleted at any time via a web browser or other software programs.

The applicable data protection provisions of YieldKit may be retrieved under <http://yieldkit.com/legal-notes/privacy-policy/>.

33. Data protection provisions about the application and use of Tradedoubler

On this website, the controller has integrated components of TradeDoubler. TradeDoubler is a German affiliate network, which offers affiliate marketing. Affiliate marketing is an Internet-based sales form that enables commercial operators of Internet sites, the so-called merchants or advertisers, to place advertising that is usually paid via click or sale commissions on third-party websites, e.g. sales partners, also called affiliates or publishers. The merchant provides, through the affiliate network, an advertising medium, e.g. an advertising banner or other suitable means of Internet advertising, which is subsequently integrated by an affiliate on their own Internet pages or promoted via other channels, such as keyword advertising or e-marketing.

The operating company of TradeDoubler is TradeDoubler GmbH, Herzog-Wilhelm-Straße 26, 80331 München, Germany.

TradeDoubler sets a cookie on the information technology system of the data subject. The definition of cookies is explained above. TradeDoubler's tracking cookie stores no personal data. Only the identification number of the affiliate, that is, the partner mediating the potential customer, as well as the ordinal number of the visitor of a website and the clicked advertising medium are stored. The purpose of storing this data is the processing of commission payments between a merchant and affiliate, which are processed via the affiliate network, that is TradeDoubler.

The data subject may, as stated above, prevent the setting of cookies through our website at any time by means of a corresponding adjustment of the web browser used and thus permanently deny the setting of cookies. Such an adjustment to the Internet browser used would also prevent TradeDoubler from setting a cookie on the information technology system of the data subject. In addition, cookies already in use by TradeDoubler may be deleted at any time via a web browser or other software programs.

The applicable data protection provisions of TradeDoubler may be retrieved under <http://www.tradedoubler.com/en/privacy-policy/>.

#### 34. Data protection provisions about the application and use of Oracle Eloqua / Oracle Marketing Cloud

On this website, the controller has integrated components of Oracle Eloqua/Oracle Marketing Cloud (hereinafter referred to as the "Eloqua"). Eloqua compares relevant Internet content to data from prospective customers and their profiles, to enable Internet site operators to speak more effectively and specifically to prospects and customers. The purpose of Eloqua is to increase the conversion rate of prospective customers and thus increase the turnover of an Internet site operator.

The operating company of Eloqua is Oracle Corporation, 500 Oracle Parkway, Redwood Shores, CA 94065, UNITED STATES.

Eloqua sets a cookie on the information technology system of the data subject. The definition of cookies is explained above. Eloqua will use the data collected from our website and information on behalf of the controller to analyze user behaviour of the data subject, who has used our Internet page. In addition, Eloqua will use the data to create reports on user activities on our behalf, as well as to provide other services for our enterprise, which are in relation to the use of our website.

The data subject may, as stated above, prevent the setting of cookies through our website at any time by means of a corresponding adjustment of the web browser used and thus permanently deny the setting of cookies. Such an adjustment to the Internet browser used would also prevent Oracle from setting a cookie on the information technology system of the

data subject. In addition, cookies already in use by Oracle may be deleted at any time via a web browser or other software programs.

In addition, the data subject has the possibility of objecting to a collection of data relating to a use of this Internet site that are generated by the Eloqua cookie as well as the processing of these data by Eloqua and the chance to preclude any such. For this, the data subject must press the 'click here' button under <https://www.oracle.com/marketingcloud/opt-status.html>, which sets an opt-out cookie. The opt-out cookie is placed on the information technology system used by the data subject. If the data subject deletes the cookies on his system, then the data subject must call up the link again and set a new opt-out cookie.

With the setting of the opt-out cookie, however, the possibility exists that the websites of the controller are not entirely usable anymore by the data subject.

The applicable data protection provisions of Oracle may be accessed under <https://www.oracle.com/legal/privacy/index.html>.

### 35. Data protection provisions about the application and use of Amobee

On this website, the controller has integrated components of Amobee. Amobee is a technological advertising agency specializing in the delivery of advertising to mobile devices.

The operating company of Amobee is Amobee Inc., 950 Tower Lane, Suite 2000, Foster City, CA 94404, UNITED STATES.

The purpose of Amobee is to deliver advertising. Amobee uses a cookie on the information technology system of the data subject. The definition of cookies is explained above. With each call-up to the individual pages of this website, which operated by the controller and on which an Amobee component is integrated, the Internet browser on the information technology system of

the data subject is automatically prompted by the respective Amobee component to transmit data to Amobee. During the course of this technical procedure, Amobee gains knowledge of the data that are subsequently used to create usage profiles. The resulting usage profiles serve advertising activities.

The data subject may, as stated above, prevent the setting of cookies through our website at any time by means of a corresponding adjustment of the web browser used and thus permanently deny the setting of cookies. Such an adjustment to the Internet browser used would also prevent Amobee from setting a cookie on the information technology system of the data subject. In addition, cookies already in use by Amobee may be deleted at any time via a web browser or other software programs.

There is also the possibility of objecting to a collection of data relating to a use of this Internet site that are generated by the Amobee cookie as well as the processing of these data by Amobee and the chance to preclude any such. For this purpose, the data subject must press the 'click-here-to-opt-out' button under <http://amobee.com/privacy/technology/> through which an opt-out cookie is set. The opt-out cookie set for this purpose is placed on the information technology system used by the data subject. If the cookies are deleted on the system of the data subject, then the data subject must call up the link again and set a new opt-out cookie.

With the setting of the opt-out cookie, however, the possibility exists that the websites of the controller are not entirely usable anymore by the data subject.

The applicable data protection provisions of Amobee may be accessed under <http://amobee.com/privacy/>.

36. Data protection provisions about the application and use of ADITION

On this website, the controller has integrated components of ADITION. ADITION is a provider of data-based digital marketing that provides an advertising platform targeting advertisers and online marketing agencies.

The operating company of ADITION is ADITION technologies AG, Oststraße 55, 40211 Düsseldorf, Germany.

The purpose of ADITION is the insertion of digital advertising media. ADITION uses a cookie on the information technology system of the data subject. The definition of cookies has already been explained above. ADITION does not store personal data in the cookie. All information stored in the cookie is of a technical nature and enables controller, inter alia, to understand how frequently certain advertisements are displayed.

The data subject may, as stated above, prevent the setting of cookies through our website at any time by means of a corresponding adjustment of the web browser used and thus permanently deny the setting of cookies. Such an adjustment to the Internet browser used would also prevent ADITION from setting a cookie on the information technology system of the data subject. In addition, cookies already in use by ADITION may be deleted at any time via a web browser or other software programs.

In addition, the data subject has the possibility of objecting to a collection of data relating to a use of this Internet site that are generated by the ADITION cookie as well as the processing of these data by ADITION and the chance to preclude any such. For this purpose, the data subject must click a link under <https://www.adition.com/kontakt/datenschutz/>, which sets an opt-out cookie. The opt-out cookie is placed on the information technology system used by the data subject. If the data subject deletes the cookies on his system, then the data subject must call up the link again and set a new opt-out cookie.

With the setting of the opt-out cookie, however, the possibility exists that the websites of the controller are not entirely usable anymore by the data subject.

The applicable data protection provisions of ADITION may be accessed under <https://www.adition.com/en/kontakt/datenschutz/>.

### 37. Data protection provisions about the application and use of AdJug

On this website, the controller has integrated components of AdJug. AdJug is an advertising exchange platform that provides online advertising (banner advertising).

The operating company of AdJug is AdJug GmbH, Bayerstraße 69, 80335 München, Germany.

AdJug sets a cookie. Furthermore, with each call-up to a single page of this Internet site, which is operated by the controller and on which an AdJug component was integrated, the Internet browser on the information technology system of the data subject is automatically prompted to submit data through the corresponding AdJug component for the purpose of displaying advertisements delivered by AdJug. In this technical procedure, AdJug gains information that our website was accessed by the information technology system used by the data subject. The data transmitted within the framework of the technical procedure of AdJug serve for billing purposes in relation to the displayed advertising.

The data subject may, as stated above, prevent the setting of cookies through our website at any time by means of a corresponding adjustment of the web browser used and thus permanently deny the setting of cookies. Such an adjustment to the Internet browser used would also prevent AdJug from setting a cookie on the information technology system of the data subject. In addition, cookies already in use by AdJug may be deleted at any time via a web browser or other software programs.

In addition, the data subject has the possibility of objecting to a collection of data relating to a use of this Internet site that are generated by the AdJug cookie as well as the processing of these data by AdJug and the chance to preclude any such. For this purpose, the data subject must press the consumer cookie opt-out link under <http://www.de.adjug.com/datenschutz.html>, which sets an opt-out cookie. The opt-out cookie, set for this purpose, is placed on the information technology system used by the data subject. If the cookies on the system of the data subject are deleted, the data subject must call-up the link again and set a new opt-out cookie.

With the setting of the opt-out cookie, however, the possibility exists that the websites of the controller are not entirely usable anymore by the data subject.

The applicable data protection provisions of AdJug may be accessed under <http://www.adjug.com/info/privacy.asp>.

38. Payment Method: Data protection provisions about the use of PayPal as a payment processor

On this website, the controller has integrated components of PayPal. PayPal is an online payment service provider. Payments are processed via so-called PayPal accounts, which represent virtual private or business accounts. PayPal is also able to process virtual payments through credit cards when a user does not have a PayPal account. A PayPal account is managed via an e-mail address, which is why there are no classic account numbers. PayPal makes it possible to trigger online payments to third parties or to receive payments. PayPal also accepts trustee functions and offers buyer protection services.

The European operating company of PayPal is PayPal (Europe) S.à.r.l. & Cie. S.C.A., 22-24 Boulevard Royal, 2449 Luxembourg, Luxembourg.

If the data subject chooses "PayPal" as the payment option in the online shop during the ordering process, we automatically transmit the data of the data subject to PayPal. By selecting this payment option, the data subject agrees to the transfer of personal data required for payment processing.

The personal data transmitted to PayPal is usually first name, last name, address, email address, IP address, telephone number, mobile phone number, or other data necessary for payment processing. The processing of the purchase contract also requires such personal data, which are in connection with the respective order.

The transmission of the data is aimed at payment processing and fraud prevention. The controller will transfer personal data to PayPal, in particular, if a legitimate interest in the transmission is given. The personal data exchanged between PayPal and the controller for the processing of the data will be transmitted by PayPal to economic credit agencies. This transmission is intended for identity and creditworthiness checks.

PayPal will, if necessary, pass on personal data to affiliates and service providers or subcontractors to the extent that this is necessary to fulfill contractual obligations or for data to be processed in the order.

The data subject has the possibility to revoke consent for the handling of personal data at any time from PayPal. A revocation shall not have any effect on personal data which must be processed, used or transmitted in accordance with (contractual) payment processing.

The applicable data protection provisions of PayPal may be retrieved under <https://www.paypal.com/us/webapps/mpp/ua/privacy-full>.

39. Legal basis for the processing

Art. 6(1) lit. a GDPR serves as the legal basis for processing operations for which we obtain consent for a specific processing purpose. If the processing of personal data is necessary for the performance of a contract to which the data subject is party, as is the case, for example, when processing operations are necessary for the supply of goods or to provide any other service, the processing is based on Article 6(1) lit. b GDPR. The same applies to such processing operations which are necessary for carrying out pre-contractual measures, for example in the case of inquiries concerning our products or services. Is our company subject to a legal obligation by which processing of personal data is required, such as for the fulfillment of tax obligations, the processing is based on Art. 6(1) lit. c GDPR. In rare cases, the processing of personal data may be necessary to protect the vital interests of the data subject or of another natural person. This would be the case, for example, if a visitor were injured in our company and his name, age, health insurance data or other vital information would have to be passed on to a doctor, hospital or other third party. Then the processing would be based on Art. 6(1) lit. d GDPR. Finally, processing operations could be based on Article 6(1) lit. f GDPR. This legal basis is used for processing operations which are not covered by any of the abovementioned legal grounds, if processing is necessary for the purposes of the legitimate interests pursued by our company or by a third party, except where such interests are overridden by the interests or fundamental rights and freedoms of the data subject which require protection of personal data. Such processing operations are particularly permissible because they have been specifically mentioned by the European legislator. He considered that a legitimate interest could be assumed if the data subject is a client of the controller (Recital 47 Sentence 2 GDPR).

#### 40. The legitimate interests pursued by the controller or by a third party

Where the processing of personal data is based on Article 6(1) lit. f GDPR our legitimate interest is to carry out our business in favor of the well-being of all our employees and the shareholders.

#### 41. Period for which the personal data will be stored

The criteria used to determine the period of storage of personal data is the respective statutory retention period. After expiration of that period, the corresponding data is routinely deleted, as long as it is no longer necessary for the fulfillment of the contract or the initiation of a contract.

#### 42. Provision of personal data as statutory or contractual requirement; Requirement necessary to enter into a contract; Obligation of the data subject to provide the personal data; possible consequences of failure to provide such data

We clarify that the provision of personal data is partly required by law (e.g. tax regulations) or can also result from contractual provisions (e.g. information on the contractual partner).

Sometimes it may be necessary to conclude a contract that the data subject provides us with personal data, which must subsequently be processed by us. The data subject is, for example, obliged to provide us with personal data when our company signs a contract with him or her.

The non-provision of the personal data would have the consequence that the contract with the data subject could not be concluded. Before personal data is provided by the data subject, the data subject must contact any employee. The employee clarifies to the data subject whether the provision of the personal data is required by law or contract or is necessary for the conclusion of the contract, whether there is an obligation to provide the personal data and the consequences of non-provision of the personal data.

#### 43. Existence of automated decision-making

As a responsible company, we do not use automatic decision-making or profiling.

This Privacy Policy has been generated by the Privacy Policy Generator of the German Association for Data Protection that was developed in cooperation with Privacy Lawyers from WILDE BEUGER SOLMECKE, Cologne.

## Varstvo osebnih podatkov

Turistična agencija HIKEANDBIKE, Gregor Šilc s.p., s kratico HBS, Stara Fužina 117, 4265 Bohinjsko jezero, elektronski naslov [grega@hikeandbike.si](mailto:grega@hikeandbike.si), je upravljavec z osebnimi podatki.

HBS se zavezuje, da bo posredovane osebne podatke varovala v skladu z Zakonom o varstvu osebnih podatkov (ZVOP-1). Vsi posredovani podatki bodo obravnavani strogo zaupno in za namen, zaradi katerega so bili posredovani.

Osebne podatke posameznika HBS obdeluje in jih hrani za dosego namena, zaradi katerega jih je posameznik posredoval: komunikacijo preko obrazca za povpraševanje do preklica privolitve.

Pri obravnavi posredno in neposredno posredovanih podatkov nas obvezuje Zakon o varstvu osebnih podatkov, s katerim se določajo pravice, obveznosti, načela in ukrepi, s katerimi se preprečujejo neustavni, nezakoniti in neupravičeni posegi v zasebnost in dostojanstvo posameznika oziroma posameznice pri obdelavi osebnih podatkov. Podlago za zbiranje osebnih podatkov predstavlja kontaktni obrazec, na katerega oseba zapiše svoje ime, priimek in e-poštni naslov.

HBS se obvezuje, da podatkov ne bo posredovala tretjim osebam, prav tako ne izven EU, EGP in mednarodni organizacijam tega prostora, razen kadar je to v skladu z veljavno zakonodajo. V času upravljanja z osebnimi podatki ima posameznik pravico vpogleda, prepisa, kopiranja, dopolnitve, popravkov, blokiranja in izbrisa osebnih podatkov v zbirki podatkov, skladno z veljavno zakonodajo.

HBS bo pridobljene podatke varovala ter preprečevala njihovo zlorabo. Osebni podatki bodo uporabljeni le za namene, za katere je uporabnik dal svoje soglasje. HBS se zavezuje, da bo zbrane podatke hranila le toliko časa, kolikor bo nujno potrebno za dosego namena, zaradi katerega so bili zbrani. Po prenehanju potrebe po vodenju osebnih podatkov oz. na podlagi pisnega preklica uporabnika (na e-naslov [grega@hikeandbike.si](mailto:grega@hikeandbike.si)) se podatki izbrišejo oziroma se uničijo nosilci podatkov.

Uporabniki imajo kadarkoli pravico **zahtevati spremembo oziroma izbris svojih osebnih podatkov** preko e-naslov [grega@hikeandbike.si](mailto:grega@hikeandbike.si). Podatki bodo izbrisani v najkrajšem možnem času.

## Zloraba podatkov

Zavezujemo se, da bomo varovali vaše osebne podatke v skladu z GPDR. V kolikor bi prišlo do zlorabe podatkov, vas bomo o tem obvestili na vaš e-poštni naslov v najkrajšem možnem času, vendar ne kasneje kot v 72 urah od ugotovitve zlorabe.

## **Odgovornost**

Spletna stran je postavljena in vzdrževana z največjo možno mero skrbnosti. Kljub temu HBS ne jamči za ažurnost, točnost ali pravilnost vseh informacij na strani. Vse informacije se lahko spremenijo brez predhodnega obvestila.

## **Piškotki**

Piškotki so majhne datoteke z informacijami, ki se začasno shranijo na vaš računalnik. Ko se piškotki namestijo na vaš računalnik, o tem niste obveščeni. Glavni namen piškotkov je, da spletni strežniki prepoznajo vaš računalnik in spletni brskalnik, prilagodijo spletno stran ter poskrbijo za enostavnost in hitrost. Piškotki nam omogočijo, da vam prikažemo pravilne informacije, ki jih iščete in vas zanimajo. Z zbiranjem in pomnjenjem informacij o vaših nastavitvah spletnega mesta s pomočjo piškotkov lahko zagotovimo boljšo spletno stran in trženjske izkušnje. Piškotki nam ne dajejo dostopa do računalnika in podatki, ki jih zbiramo preko piškotkov, ne vključujejo osebnih podatkov.